

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com

June 29, 2012

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

RE: WC Docket No. 10-90

2012 Annual Eligible Telecommunications Carrier Report

Wilkes Telephone & Electric Company

Dear Ms. Dortch:

John Staurulakis, Inc. respectfully files the enclosed 2012 annual eligible telecommunications carrier report on behalf of Wilkes Telephone & Electric Company pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules (47 C.F.R. § 54.313) and as specified in the Public Notice released on May 8, 2012 (DA 12-729). Copies will also be provided to USAC and the relevant state commission.

Also attached is a letter requesting confidential treatment of the Company's ETC Annual Report under Section 0.459 of the Commission's rules, 47 C.F.R. § 0.459. Additionally, the document contains appropriate indications respecting confidentiality.

Please contact the undersigned if you have any questions.

Sincerely,

John Kuykendall, Vice President Authorized Representative for

_ Kkudell

Wilkes Telephone & Electric Company

Enclosure



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June 29, 2012

By Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

RE: WC Docket No. 10-90

2012 Annual Eligible Telecommunications Carrier Report Pursuant to Section 54.313(a)(2) through (a)(6) Wilkes Electric & Telephone Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client, Wilkes Electric & Telephone (the "Company"), hereby requests, pursuant to Section 0.459 of the Commission's rules, ¹ withholding from public inspection the attached document which is an attachment to the report submitted in fulfillment of the above-referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).²

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information of Wilkes Electric & Telephone pursuant to Section 54.313(a)(2) through (a)(6) ("Report").
- 2. Eligible Telecommunications Carriers ("ETCs") must file with the Commission the reporting information which is contained in the attachment to the Report pursuant to Section 54.313(a)(2) through (a)(6) of the Commission's rules and as specified in the May 8, 2012 Public Notice.³
- 3. The information contained in the attachment to the Report for which the Company seeks the withholding from public inspection is data pertaining to the Company's

¹ 47 C.F.R. § 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. § 54.313. See Wireline Competition Bureau Announces Filing Deadline of July 2, 2012, for Eligible Telecommunications Carriers to File Reports Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Commission's Rules, DA 12-729 (rel. May 8, 2012) ("May 8, 2012 Public Notice").

trouble reports. Information of this nature is confidential commercial information routinely withheld from public inspection.

- 4. With respect to identifying the degree to which the attachment concerns a service that is subject to competition, the information pertains to the network and operations of a telecommunications company that has competitors that could benefit if they were able to have access to this information.
- 5. With respect to identifying possible exposure to competitive harm, the information contained in the attachment is information that is not customarily released to the public. Because the telecommunications market is highly competitive, release of this information could substantially harm the Company's telecommunications business.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The attachment has also been filed with the Georgia Public Service Commission under seal.
- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to the attachment which is marked "Confidential-Not for Public Inspection. Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

Kkendell

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90 § 54.313(a)(2) – Outage reporting My company was not required to collect this information in 2011. XX My company collected this information pursuant to state utility commission requirement. A copy of the report is attached. § 54.313(a)(3) – Unfulfilled service requests XX My company was not required to collect this information in 2011. My company collected this information pursuant to state utility commission requirement. A copy of the report is attached. § 54.313(a)(4) – Customer complaints per 1000 connections XX My company was not required to collect this information in 2011. My company collected this information pursuant to state utility commission requirement. A copy of the report is attached. § 54.313(a)(5) - Service quality standards and consumer protection rules I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

Company Name	State	Study Area Code
Wilkes Telephone & Electric Company	Georgia	220394

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

[Signature of Corporate Officer

George A. Dyson

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name Wilkes Telephone & Electric Company Carrier's Address P.O. Box 277, 11 Court Street, Washington, GA. 30673 Carrier's Telephone Number (706) 678-2121

June 25, 2012

Date:

Wilkes Telephone & Electric Company P.O. Box 277, 11 Court Street Washington, GA. 30673 220394

6/25/12 16:13:30

CURRENT TROUBLE TICKETS REPORT PERIOD FROM 1/01/2011 TO 12/31/2011

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